

# SHERLOCK EXPENSE EVALUATION REPORT

## All Universes Edition - 2016

### *Volume II: Medical Management Metrics*



SHERLOCK COMPANY

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Licensed RN Case Manager.....	<a href="#">53</a>
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Total Case Manager.....	<a href="#">53</a>
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Licensed RN Case Manager.....	<a href="#">53</a>
All Other Case Managers.....	<a href="#">53</a>
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Asthma.....	<a href="#"><u>77</u></a>
Chronic Obstructive Pulmonary Disease (COPD).....	<a href="#"><u>78</u></a>
Coronary Artery Disease (CAD).....	<a href="#"><u>78</u></a>
Congestive and Other Heart Failure (CHF).....	<a href="#"><u>79</u></a>
Depression.....	<a href="#"><u>79</u></a>
Neoplasms.....	<a href="#"><u>80</u></a>
Rare Disease Management.....	<a href="#"><u>80</u></a>
Transplants.....	<a href="#"><u>81</u></a>
Obesity.....	<a href="#"><u>81</u></a>
Other.....	<a href="#"><u>82</u></a>
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Asthma.....	<a href="#"><u>84</u></a>
Chronic Obstructive Pulmonary Disease (COPD).....	<a href="#"><u>84</u></a>
Coronary Artery Disease (CAD).....	<a href="#"><u>85</u></a>
Congestive and Other Heart Failure (CHF).....	<a href="#"><u>85</u></a>
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x Members Per Disease Management FTEs.....	<a href="#">90</a>
= Disease Management Cases Per Disease Management FTEs Per Year.....	<a href="#">90</a>
x Cost per Disease Management Case.....	<a href="#">90</a>
= Cost Per Disease Management FTEs.....	<a href="#">90</a>
x Disease Managment FTEs Per 10,000 Members.....	<a href="#">90</a>
= Cost Per Member Per Month.....	<a href="#">90</a>
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Daily.....	<a href="#">95</a>
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Cost Summary	
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= Costs Per Nurse Information-Line FTE.....	<a href="#">96</a>
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+ Staffing Costs per FTE.....	<a href="#">96</a>
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Internal Appeals	
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Percent Denied.....	<a href="#">99</a>
Formal Internal Appeals - Standard	
Percent Approved.....	<a href="#">100</a>
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Internal Appeals	
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= Total Costs per FTE.....	<a href="#">120</a>
x FTEs per 10,000 Members.....	<a href="#">120</a>
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= Total Costs per FTE.....	<a href="#">122</a>
x FTEs per 10,000 Members.....	<a href="#">122</a>
= Costs Per Member Per Month.....	<a href="#">122</a>